# **Quality: our main concern**

### **OUR CERTIFICATIONS**

The company is certified:

- ✤ ISO 9001 for quality
- MASE for Health and Safety
- ✤ ISO 14001 for the environment

Corporate Social Responsibility policy since 2016.



# QUALITY MANAGEMENT SYSTEM

Tournaire invests in implementing demanding quality processes. A Quality Management System has been rolled out to guarantee customer satisfaction, Tournaire's main concern, in all sectors: perfumery, pharmaceuticals, flavourings and the food industry, laboratory reagents, adhesives, agrochemicals, etc.

## **HYGIENE**

compliance with customer guarantee То requirements and the health of our employees, eating and drinking (except for water) is forbidden at workstations.



# Safety: our priority

#### PARKING AND DRIVING

- Speed limit: 20 km/h (12 mph) - Reverse parking mandatory

- Car park and site: you must comply with the

direction of traffic.



## **RESTRICTED ACCESS**

After checking in at the security office, you will be welcomed then accompanied throughout your visit by your site contact.

Restricted access areas: comply with all instructions given (ATEX zone, Waste Water Treatment Plant, zones requiring electrical

accreditation, etc.).



## INSTRUCTIONS

- Comply with safety guidelines.
- Wear all required PPE.

map).

- You must wear earplugs and safety boots in all workshops.
- → If in doubt, ask your site contact or refer to you Prevention Plan.



# NON-SMOKING SITE

Zones have been created outside the site (see



## **TELEPHONE AND PHOTOS**

You must request authorisation to use a phone or take photos.

# The environment: protected

# WE SORT OUR WASTE

In line with current regulations and as one of the three focusses of our environmental policy, we sort our waste here.

Different types of waste are generated on the site, they are recycled and recovered.

- Sort waste according to its type: cardboard, plastic, paper, soiled waste, etc.
- If in doubt, ask your site contact.



# PROTECT OUR NATURAL RESOURCES

- Limit consumption: water, electricity, gas, etc.
- Treat wastewater
  - Recycle materials: aluminium, plastic, cardboard, etc.
- Protect water: our water resources are finite. save them; do not pour anything down the drains.
- Protect our energy resources: turn off lights, turn off engines while stationary, avoid all overconsumption.

Tournaire is carrying out various projects and innovating to reduce its environmental footprint: analysing product life cycles, 100% aluminium products, waste management.

#### Emergency numbers

Issue an alert using an internal phone by dialling 1111 Fire brigade 18 Paramedics 15

Evacuation *≭*→|

If you hear the evacuation siren

- $\geq$ Stay with your contact
- Go to the nearest assembly point
- $\geq$ Follow building staff
- Do not backtrack  $\geq$
- Do not use the lifts

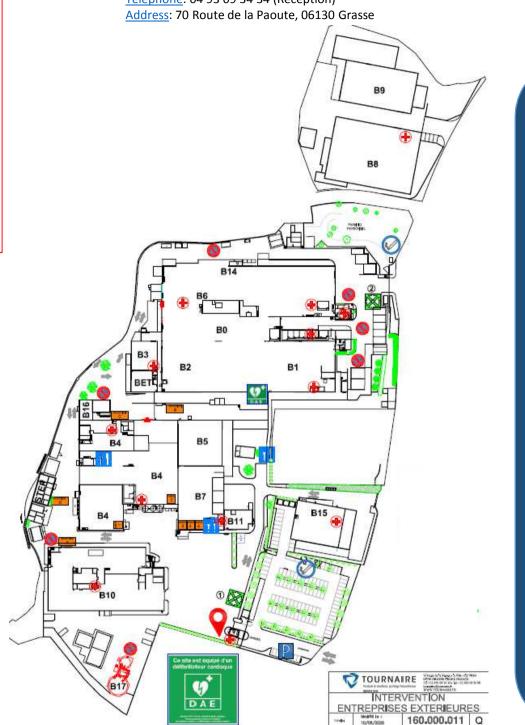


**Direction of trafic** 

First-aid kit Version 01 - 06/11/2020



Telephone: 04 93 09 34 34 (Reception)





#### Welcome to Tournaire

Tournaire has always believed that outstanding products require outstanding processing and protection.

This vision applies to all of Tournaire's activities. It is shared and implemented every day by the teams, whose knowledge, expertise and professionalism are universally recognised by its clients.

The whole organisation is focussed on guaranteeing customer satisfaction.

Tournaire Packaging provides a complete range of aluminium and extruded plastic packaging with different types of closure and different volumes. Tournaire Equipment advises, designs and proposes suitable process solutions, whatever its customers' needs, including innovative solutions (pilots) meeting the specific needs of certain markets.

Tournaire has preserved its values and specific characteristics, which are now competitive advantages for its customers:

- ✤ a pioneering spirit,
- ◆ expertise in holistic and unique made-to-measure productions and developments,
- ✤ a constant focus on service,
- careful consideration of environmental factors and work performed within a comprehensive continuous improvement approach focussed on

Quality – Health & Safety - Environment.